

COVID-19 STATEMENT

LAST UPDATED: 22/03/2020

Further to the recent government statement on the Covid-19 outbreak our doors were closed for the foreseeable future after service on Friday 20th March.

We would like to thank our dedicated staff who worked until the very end to help keep our business afloat. It is with great relief that the package announced by the government has secured many of their jobs for the next 12 weeks.

Until a full lock-down arrives – and we expect it will very soon – we will be offering a collection service on selected dates & times through the week. To keep up-to-date with these visit our social media pages. If available, menus will be posted on the day with details of how to order.

ADDITIONAL SAFETY MEASURES

We will make every effort to ensure our actions do not contribute to the spread of Covid-19. Therefore, where collection is available we will be adhering to strict social distancing regulations. All staff will be temperature checked before shift and will follow additional strict hygiene rules. Furthermore, to avoid any potential risks we won't be offering a delivery service on any items.

GIFT VOUCHERS

Another way to support us is to purchase a gift voucher for future use. If you are interested in purchasing we are currently offering a £5 discount on every £30 gift voucher. Use the Contact Form on our website to arrange a purchase. These can be posted or emailed and will be valid for 24 months from purchase date.

DEPOSIT PAYMENTS

This is an incredibly challenging time for our industry and now more than ever we need your help to keep us going.

Where deposits have been paid it would help us immensely if you were to postpone to a future date rather than cancel altogether. Deposits can be rolled over to any booking over the next 24 months. If you have booked a function which will not go ahead at a future date we can refund your deposit in gift vouchers to use on food & drink at any of our seven venues over the next 24 months. We'll even add an additional 20% of vouchers free of charge as a thank-you. Where a cash refund is your only option we will repay in full once we re-open & are trading regularly.

We have a lot to organise & rearrange so please bear with us. Some of our team are in self-isolation, many have key workers to support, children to look after, elderly & vulnerable family members to protect... so please be patient with your enquiries. We will try to respond as fast as we possibly can.

During full lockdown we may not be able to reply to any enquiries.

THANK-YOU FOR YOUR ONGOING SUPPORT OF OUR VENUES & TEAM.
WE ARE IN HIBERNATION FOR NOW, BUT LET US BE CLEAR... WE WILL BE BACK!
WE WISH YOU ALL THE VERY BEST, PLEASE STAY SAFE.